

WIRRAL COUNCIL

HEALTH AND WELL-BEING OVERVIEW AND SCRUTINY COMMITTEE :
22ND JUNE 2009

REPORT OF THE CHIEF EXECUTIVE OF NHS WIRRAL

PROCESS AND OUTCOMES OF THE “WARRENS” CONSULTATION

Executive Summary

This paper informs members of the outcome of the consultation with regards the proposal to build a purpose built One Stop Primary Care Centre on the Warrens nursery site where there is currently some derelict brick buildings and green houses. The attached paper to Wirral PCT Board on 7 April 2009, provides full information about the consultation process and outcomes.

1 Background

- 1.1 The aim of the consultation was to seek the views of patients from West Wirral Group Practice and the residents living within 0.5 miles of the site regarding a proposal to develop One Stop Primary Care Centre on the site where the Warrens Nursery formerly operated.
- 1.2 One of the key objectives of this proposed development is to bring the practice, which is located across three sites, together onto one site with the improved efficiencies this would bring. None of the existing premises meet Disability access requirements and are no longer suitable for providing modern primary care services.

2 Summary of Consultation

- 2.1 Consultation leaflets were sent by post to all over 16s registered with the practice, a total of 12105 patients. Consultation leaflets were also made available in all three practice sites and the Have Your Say office throughout the consultation period.
- 2.2 In addition 4574 consultation leaflets were delivered to all households and businesses within 0.5 miles of the Warrens site. Unfortunately some flats close to the site were not accessible so they were given a further opportunity to respond to the consultation.
- 2.3 It was recognised that some patients were also residents and would therefore receive the consultation document twice.

3 Public Meetings

- 3.1 A specific public meeting was held for residents and three public meetings were held for the patients of the practice, to allow them to view the plans

and put forward their comments and concerns. The dates and times were advertised in the consultation leaflet sent to patients and residents, within the local media and at the three sites of the practice.

- 3.2 A total of 2725 responses from patients of the practice and a further 571 responses from residents were returned to the PCT.
- 3.3 2435 (89%) of the patients' responses either strongly agreed (64.8%) or agreed (24.6%) with the proposal and a further 460 (81%) of residents either strongly agreed (59.2%) or agreed (21.4%) with the proposal.
- 3.4 Wirral PCT Board met on 7 April 2009 and agreed to support the development of a One Stop Primary Care Centre on the site where the Warrens Nursery formerly operated for West Wirral Group Practice.

4 Recommendations

That:

- (1) Committee notes the consultation on the proposed development of a One Stop primary Care Centre on the site where the Warrens Nursery formerly operated for West Wirral Group Practice.
- (2) Committee makes its formal response to the proposals.

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Date 18.04.09